

Peer Supporter

Role description





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The Mix is here to help 25s and under get to grips with any challenge they face – from mental health to money, from homelessness to finding a job, from break-ups to drugs. Anywhere and anytime; online, over the phone or via social media.

What is the role?

- Build a presence on our discussion boards and get to know our community.
- Use your personal experience and unique perspective to offer support to our members.
- Work with our wider community to ensure every post gets a response.
- Use our built-in reporting system to alert the moderation team to any concerns.
- Clock-in and out using our online form, allowing us to track your contributions.

What are we're looking for from you?

- Be aged 13 to 25.
- Have basic computer skills.
- Have the ability to access to the internet.
- Have a discussions board account with The Mix or be willing to create one.
- Have a good grasp of the English language and be able to communicate with young people through chat-based messages.
- Live in the UK or residing in the UK when volunteering.
- Be enthusiastic about helping others.
- Be non-judgmental, have a diplomatic approach, and set a positive example for our community.

What can you expect from us?

- An opportunity to develop key transferrable skills that you can add to your CV, as well as experience you can use in interviews. These skills include improved communication and emotional support.
- A space to connect and learn with other Peer Supporters.
- Debriefs and support from our community team, who can provide emotional support and practical support with difficult content.
- You'll learn more about key issues affecting young people and what kind of support is available to them, which could benefit you in future career opportunities.
- We'll provide you with a reference after 6 months of volunteering.

Commitment

A minimum of 6 months.

How to apply:

You can apply for this role via the [Volunteering](#) page on our website.

