

Community Activator

Role Description





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The Mix is here to help people aged 25 and under get to grips with any challenge they face – from mental health to money, from homelessness to finding a job, from break-ups to drugs. Anywhere and anytime; online, over the phone or via social media.

No matter how a young person chooses to engage with The Mix, they are part of our community. As a Community Activator, **you will be involved in facilitating fun, engaging activities and events across our community spaces for young people.**

Our community is built on the values of being **fun, useful and offering connection**. We want young people to receive a consistently high level of support, connection and fun wherever they are most comfortable engaging across all of our community spaces ([discussion boards](#), [online support groups](#), and social media).

If you're **enthusiastic about online communities**, interested in developing your **support and facilitation skills**, and can see the benefits of offering **fun, engaging activities for young people**, this could be the opportunity for you.

What is the role?

As a Community Activator at The Mix, you will be part of an online community with a focus on **injecting fun into our community spaces**. You will be responsible for **facilitating activities or events** that help young people to **have fun, connect, make friends, develop and/or further interests and hobbies, learn from each other, build their confidence, and explore their creativity and identity in a safe environment anonymously online**. Through this, we aim to help young people expand their support network, feel more connected with their peers, fostering a sense of community, togetherness, and belonging.

As a Community Activator, **you will be assigned one central activity/event to facilitate on a monthly basis online** (although there is the **option to take up a more flexible volunteering role** at times that suit you*). This could take place via our discussion boards, text-based support groups, or via social media. This could include:

- Community quizzes
- Film nights & chat-along
- Bookclub
- Game nights
- Online open mic nights
- Art/craft nights & chat-along

This list is not exhaustive and we will happily work with you on what event/activity you would feel most comfortable facilitating. We would also really encourage you to apply if you have ideas for additional activities we could run as we're open to hearing your thoughts and suggestions. **There is also the option to co-facilitate events/activities with another volunteer if this would feel more comfortable for you.**





*A flexible version of this role is available. This would involve designing and running fun activities / discussions either on our discussion boards or over on social media at times that suit you.

What are we looking for from you?

- Aged **14-25**.
- Able to commit to a **1-hour shift on a regular day each week** for activity planning and engaging with the community. Able to commit to a longer shift up to 2 hours once a month to run one central event/activity (we can be flexible on timings, but shifts are likely to be during the evenings or weekends when most young people are able to attend the events/activities). If you are interested in **the flexible version of this role, there is no set commitment** and you can volunteer at times that suit you.
- **Comfortable leading or co-leading** an event or activity with multiple attendees, leading discussions, **encouraging participation and peer support, and facilitating connection.**
- Enthusiastic about helping others and able to connect with young people **using non-judgemental, empathetic, supportive language.**
- Have basic computer skills, particularly **typing.**
- Have access to a **computer and a reliable internet access** for the duration of your shift.
- Have a **good grasp of the English language** and be able to communicate with young people through chat-based messages.
- **Live in the UK or residing in the UK** when volunteering and can commit to **6 months** of active volunteering.

What can you expect from us?

- **A training period** provided to support you in your role. This includes being paired up with a member of the community team for your first 3-5 shifts to support you.
- An opportunity to **develop key transferrable skills** for CVs and **experience you can use in interviews.**
- A chance to collaborate with staff who **manage and support you, communicating regularly to discuss your work, volunteering experience and any successes or issues.**
- Debriefs and support from our community team, who can **provide emotional support and practical support with any tricky content.**
- Support with your development with **additional training opportunities**, as well as **being updated about any other opportunities at The Mix.**
- **Direct feedback from young people you've supported** – it's always positive and you're able to see the impact you've had on someone's life!
- We'll provide you with a **reference after 6 months of volunteering.**

Location

Online via our [discussion boards](#), our text-based chat software used for our [Support Groups](#), or our social media.

How to apply:

You can apply for this role [directly on our website](#).

